

Order Date	Invoice Number

**IMPORTANT INFORMATION**

We cannot accept return items that have been customised with embroidery or printing.



**RETURNS FORM**

PLEASE INFORM MACRON STORE GLOUCESTER OF YOUR INTENTION TO RETURN YOUR GOODS BY EMAIL WITHIN 14 DAYS

QTY	PRODUCT NAME	SIZE	REASON CODE	REASON FOR RETURN
				<ol style="list-style-type: none"> <li>1. Doesn't fit properly</li> <li>2. Doesn't suit me</li> <li>3. Arrived too late</li> <li>4. Incorrect Item received</li> <li>5. Parcel damaged on arrival</li> <li>6. Ordered more than one size</li> <li>7. Looks different to image on site</li> <li>8. Item faulty</li> <li>9. Poor quality</li> </ol>

Please complete the form and return it to us with the items using the pre-printed returns label below. All postal charges are at the cost of the customer and we recommend using registered post. Refunds can take up to 10 days to show in your account. If you have any questions please refer to <https://macronstoregloucester.com/returns/>



**Customer Returns**  
 Macron Store Gloucester  
 Unit B4  
 Nexus Court  
 Gloucester Business Park  
 Gloucester  
 GL3 4AG

Postage  
 Required

**Please note:** Please return goods in a saleable condition and within 28 days of receiving your product(s). Please allow time for your return to reach the store. We reserve the right to refuse returns after the 28 day period. The returned goods are your responsibility until they are delivered to our returns department.